Improving Cost Transparency and Quality of Care: All Payer Claims Databases (APCDs) Working for You

Improving Data Quality for APCDs
March 19, 2015
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Agenda (90 Minutes)

- AHRQ Project and Webinar Series Introduction
- Introduction to Speakers
- Pre-submitted Questions
- Audience Questions (please type into question box)
- Wrap-Up
This is the first webinar in the webinar series, All Payer Claims Databases (APCDs) Working for You.

Please look out for invitations to future webinars. Planned topics include improving the access to and sustainability of APCDs, measurement and benchmarks using APCDs, APCD provider data, and specific use cases for APCDs.
All participants are on mute

Submit questions in the QUESTION box on your screen

Questions will be forwarded to moderator/staff

This webinar will be recorded

Webinar technical issues: send email to lsnow@nahdo.org
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Background
Effective & feasible approach for using APCDs to advance Health Care Affordability, Efficiency, and Cost Transparency

For the APCD Data to be useful for public reporting of price and quality we need to address several challenges:

- Measure development
- Measure and data standardization
- Refinement of measures to be used with APCD
Develop an inventory of Price, Utilization, Quality and Episodes of care

Assemble initial tech specs of specific measures

Outline the steps to encourage use of APCDs for reporting of these measures

Evaluate APCD datasets (3-5) for the purpose of measure testing and validation
What are the barriers to using existing measures?

Why are more states not reporting measures using APCDs? What are their constraints?

How are states dealing with issues such as:

- Availability and access to key data variables,
- Patient and/or provider identification
- Information for the potential linkages within and/or across data sources
What data elements are most standardized, or possible to standardize?

What data standardization is most critical to states?

What has been the experience of states so far...

Barriers and challenges

Possible solutions...
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Speakers
R. Adams Dudley is a Professor of Pulmonary and Critical Care Medicine and Health Policy and Associate Director of Philip R. Lee Institute for Health Policy Studies (PRL-IHPS) at UCSF. He is an expert in the fields of health care market reform, public reporting, and measurement of value. Over the last twenty years, he has worked extensively with all health care stakeholder groups to develop policies and public reports that improve the functioning of the health system. In addition, he has worked with stakeholders to design public reports of clinical performance in California and consulted for multi-stakeholder groups performing these same functions in other parts of the country. Dr. Dudley is the PI of a two-year California Department of Insurance effort to establish standardized, publicly available price and quality measures using APCD. He holds an MD and BA (economics) from Duke University and an MBA from Stanford University.
Karynlee Harrington is the Executive Director of the Maine Quality Forum, the State organization responsible for improving health care quality in the State of Maine and the Acting Executive Director of the Maine Health Data Organization, the State’s health care data center. Prior to joining state government in 2003, Ms. Harrington served as the Vice President of Sales & Customer Support for CIGNA HealthCare of Maine and New Hampshire. Ms. Harrington has over 20 years’ experience working in health care. She earned her B.S. from the University of New Hampshire in Health Management and Policy.
Bernie Inskeep is the National Program Director for the All Payer Claims Database operations at UnitedHealthcare (UHC). She is responsible for coordinating the approach to APCD submissions in all states and ensuring compliance. She is also active in partnering with states as they consider, implement, and create their APCDs. Bernie actively participates on many APCD technical advisory committees, and is a recognized expert in the APCD space. Previously at UHC, she worked 7 years in compliance and has had many years in operations. Prior to her tenure at UHC, Bernie worked for 10 years as a clinician in several clinical settings including case management, which led to her interest in the business of healthcare. Bernie holds a Bachelors degree in Nursing from Oakland University. When not working, she enjoys traveling, gardening, knitting, and volunteering in her church.
Mary Taylor has over 30 years of experience in the insurance industry, most recently as the Executive Director of Regulatory Compliance and Regulatory Reporting for Aetna. As part of that role, Mary was responsible for providing APCD data to states, which gave her first-hand experience in the challenges that both the providers and recipients of data face. She has been a speaker and panelist at National Association of Health Data Organizations conferences and has participated in numerous APCD discussions with national groups and individual states. Prior to Aetna, Ms. Taylor headed compliance efforts for Prudential Healthcare in the Northeast and MidAtlantic regions. She holds a Bachelor of Music Education degree from the University of Delaware.
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Q & A
From your perspective, what does data quality mean in relation to APCDs?

- How do you distinguish poor data quality from the inherent limitations of claims data?
- How can we effectively communicate those distinctions to stakeholders?
From your perspective, what is the current state of APCD data quality? Where do the biggest gaps or challenges lie?
Audience Q & A
Please type your question in the Question box of the GoToWebinar Panel.
Thank you for attending

Questions/Comments:
- Submit your post-webinar questions and/or suggestions for future topics via email to dlove@nahdo.org

Interested in speaking in future webinars?
- Email dlove@nahdo.org or jo.porter@unh.edu
Would you like to learn more about the AHRQ APCD initiative?

- Contact Mia Desoto at Maushami.Desoto@ahrq.hhs.gov